

How to register your new SmartRider

A *SmartRider* easily enables you to travel on any Transperth bus, train or ferry service and will take the guess work out of fares by calculating the lowest fare for each journey. All you have to do is tag on and off every bus trip and at every train station or ferry jetty. Using a SmartRider is 10% cheaper than a cash ticket, and if you sign up to Autload that discount jumps to 20%.

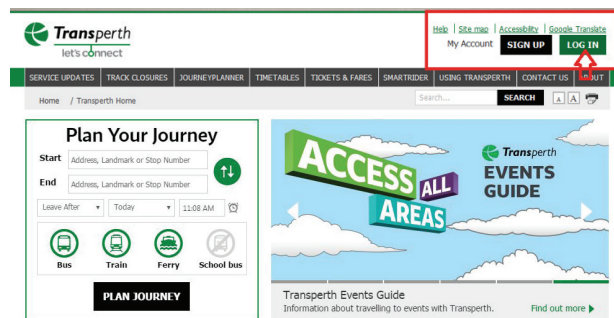
Transperth recommends registering your SmartRider.

It only takes 5 minutes but by doing so you can:

- Set up Autoload and save up to 20% on fares
- Register for access to secure bike shelters
- Protect the balance on your SmartRider if you lose it
- View your transaction history
- Pay for car parking at any Transperth train station using 'SmartParker'

Step 1

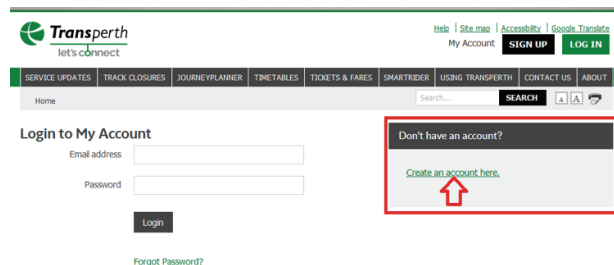
Note: If you already have a Transperth account, log in as per Step 1 below, then select 'Manage SmartRider cards' in the 'My Account Quicklinks' box on the top right hand side and skip to step 4.



Head to **transperth.wa.gov.au**

In the top right corner click on the green 'Log in' button.

Step 2



On the right of the page, select 'Create an account here'.

Step 3

Complete the fields as presented:

'My Account Details' and 'Profile Information'. At the end of the form, select 'Yes' to question 'Do you wish to add SmartRider Card?'

Once completed, click 'Create Account'.

My Account Details

Account Holder Name (REQUIRED) First Name Last Name

Email (REQUIRED)

Date of Birth (REQUIRED) Required

Password (REQUIRED) Required
Passwords must be 7+ characters and numbers

Confirm Password (REQUIRED)

Profile Information

Gender ☒ Male ☐ Female

Your Street

Your Suburb

Your Postal Code

Phone Numbers Home or Work Mobile
At least one phone number must be registered.

SmartRider Cards

Do you wish to add a SmartRider Card? ☒ Yes ☐ No

Terms And Conditions

☐ I confirm I have read and accept the [Privacy statement](#) and [Terms and Conditions](#) that govern usage of Transperth's Digital Information services including the Transperth website.

Step 4

Congratulations, you have now set up your Transperth user account (known as My Account). Now you can register the card itself.

On the 'Manage SmartRider Cards' page select the button '**Add SmartRider Card**'.

Register SmartRider Card

Please complete the form below in order to register your card.

SmartRider Card Details

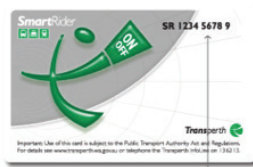
SmartRider Card Number (REQUIRED)

☐ I confirm that I am the SmartRider card holder or an authorised third party listed on the SmartRider record.

Card Nickname
Add a nickname to easily identify your card. eg. John's Work.

☐ This is my primary card
If you have more than one SmartRider this card will show as your default.

Add Card



Your SmartRider Number

Type your unique 9-digit ID number into the form and give the card a nickname (this helps if you end up with more than one card, such as your child's). The ID number is found on the top right-hand of your card. Add the information and click '**Add card**'.

Step 5

Confirm your cardholder details. These should be the same as the previous few steps, but they may be different if you are registering a card belonging to a family member or friend to your account. For security purposes please select a secret question and type your answer. Once you've done that click '**Add Card**' at the bottom.

Cardholder Details

Cardholder Date of Birth (REQUIRED) **Required**

Cardholder Name (REQUIRED)
Mr **Required**
Last Name **Required**

Gender ☒ Male ☐ Female

Cardholder Street (REQUIRED) **Required**

Suburb (REQUIRED) **Required**

Postcode

Security Settings

Security Question (REQUIRED) **Required**

Security Answer (REQUIRED) **Required**

Confirm Security Answer (REQUIRED) **Required**

Add Card **Cancel**

Step 6

SmartRider Card: Test SR One - SR 054185327 **ADD SMARTRIDER CARD**

Show Hidden Cards: ☐ On ☒ Off

Manage SmartRider	Card Description	Balance	Autoload	Bike Shelter	SmartParker
Actions Edit Delete Manage Autoload Manage BikeShelter Manage SmartParker	Test SR One SR 054185327 *Standard	\$20.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Date Description

No pending actions found.

View Transactions

Start date: 1/07/2016 End date: 8/07/2016 **Show** **Export**

Date Time	Action	Location	Service	Bus Number	Zone	Amount	Balance	Notes
Couldn't find any transaction history for the SmartRider card specified.								

That's it!

The final page displays information relating to each of your registered cards. It is on this page that you can manage Autoload, register for the secure bike shelters, and add vehicles to pay for car parking using Smart Parker.

Now just use your card within five days to activate your changes.

