

How to register your new SmartRider

A SmartRider easily enables you to travel on any Transperth bus, train or ferry service and will take the guess work out of fares by calculating the lowest fare for each journey. All you have to do is tag on and off every bus trip and at every train station or ferry jetty. Using a SmartRider is 10% cheaper than a cash ticket, and if you sign up to Autoload that discount jumps to 20%.

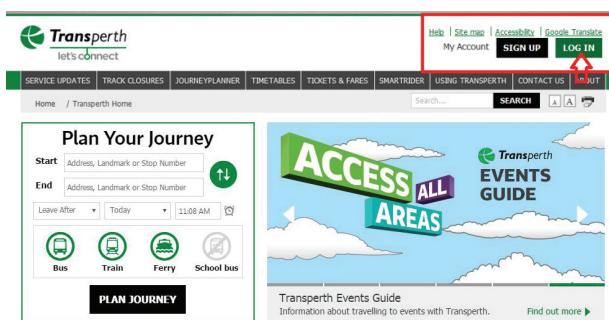
Transperth recommends registering your SmartRider.

It only takes 5 minutes but by doing so you can:

- Set up Autoload and save up to 20% on fares
- Protect the balance on your SmartRider if you lose it
- Pay for car parking at any Transperth train station using 'SmartParker'
- Register for access to secure bike shelters
- View your transaction history

Note: If you already have a Transperth account, log in as per Step 1 below, then select 'Manage SmartRider cards' in the 'My Account Quicklinks' box on the top right hand side and skip to step 4.

Step 1

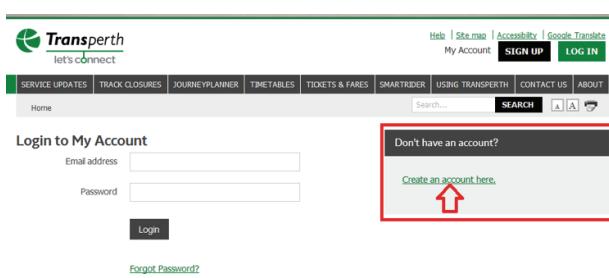


The screenshot shows the Transperth website homepage. At the top right, there is a 'LOG IN' button with a red arrow pointing to it. Below the header, there's a 'Plan Your Journey' tool with fields for start and end locations, travel mode selection (Bus, Train, Ferry, School bus), and a 'PLAN JOURNEY' button. To the right of the tool is an 'ACCESS ALL AREAS' section for the 'EVENTS GUIDE'.

Head to transperth.wa.gov.au

In the top right corner click on the green 'Log in' button.

Step 2



The screenshot shows the 'Login to My Account' page. It features fields for 'Email address' and 'Password', and a 'Login' button. To the right, there's a link 'Don't have an account?' followed by a red box containing the text 'Create an account here?' with a red arrow pointing to it.

On the right of the page, select 'Create an account here'.

Step 3

Complete the fields as presented:

'My Account Details' and 'Profile Information'. At the end of the form, select 'Yes' to question 'Do you wish to add SmartRider Card?'

Once completed, click 'Create Account'.

My Account Details

Account Holder Name (REQUIRED)	Mr	First Name
Last Name		
Email (REQUIRED)		
Date of Birth (REQUIRED)	dd/mm/yyyy	Required
Password (REQUIRED)	Passwords must be 7+ characters and numbers	
Confirm Password (REQUIRED)		

Profile Information

Gender	<input checked="" type="radio"/> Male	<input type="radio"/> Female
Your Street		
Your Suburb		
Your PostalCode		
Phone Numbers	Home or Work	Mobile

At least one phone number must be registered.

SmartRider Cards

Do you wish to add a SmartRider Card?

Yes

No

Terms And Conditions

I confirm I have read and accept the [Privacy statement](#) and [Terms and Conditions](#) that govern usage of Transperth's Digital Information services including the Transperth website.

[Create Account](#) [Cancel](#)

Step 4

Congratulations, you have now set up your Transperth user account (known as My Account). Now you can register the card itself.

On the 'Manage SmartRider Cards' page select the button '**Add SmartRider Card**'.

Register SmartRider Card

Please complete the form below in order to register your card.

SmartRider Card Details

SmartRider Card Number
(REQUIRED)

I confirm that I am the SmartRider card holder or an authorised third party listed on the SmartRider record.

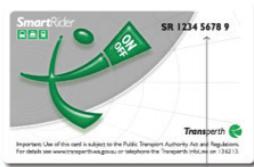
Card Nickname

Add a nickname to easily identify your card, eg. John's Work.

This is my primary card

If you have more than one SmartRider this card will show as your default.

Add Card



Your SmartRider Number

Type your unique 9-digit ID number into the form and give the card a nickname (this helps if you end up with more than one card, such as your child's). The ID number is found on the top right-hand of your card.

Add the information and click '**Add card**'.



Department of
Transport

Step 5

Confirm your cardholder details. These should be the same as the previous few steps, but they may be different if you are registering a card belonging to a family member or friend to your account.

For security purposes please select a secret question and type your answer. Once you've done that click '**Add Card**' at the bottom.

Cardholder Details

Cardholder Date of Birth
(REQUIRED)

dd/mm/yyyy

Required

Cardholder Name
(REQUIRED)

Mr

First Name

Required

Last Name

Required

Gender

Male

Female

Cardholder Street
(REQUIRED)

Required

Suburb
(REQUIRED)

Required

Postcode

Security Settings

Security Question
(REQUIRED)

Favourite Colour

Security Answer
(REQUIRED)

blue

Confirm Security Answer
(REQUIRED)

blue

Add Card

Cancel

Step 6

SmartRider Card: Test SR One - SR 054185327 ADD SMARTRIDER CARD

Show Hidden Cards: On Off

Manage SmartRider	Card Description	Balance	Autoload	Bike Shelter	SmartParker
Actions Edit Delete Manage Autoload Manage BikeShelter Manage SmartParker	Test SR One SR 054185327 *Standard	\$20.00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Date Description

No pending actions found.

View Transactions

Date Time	Action	Location	Service	Bus Number	Zone	Amount	Balance	Notes
Couldn't find any transaction history for the Smartrider card specified.								

That's it!

The final page displays information relating to each of your registered cards. It is on this page that you can manage Autoload, register for the secure bike shelters, and add vehicles to pay for car parking using Smart Parker.

Now just use your card within five days to activate your changes.



Public Transport
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your move
more ways to get there